

## **How to Get a Parts Cleaning Trial Done:**

- Download the Internet Customer Parts Cleaning Evaluation Form and fill it out. Remember the more information you provide us the better job we are going to do!
- Please provide us with approximately 4 to 6 soiled parts if possible for the cleaning trial. In most cases you may not want to provide us with costly production parts.
  Please provide us with off-spec or damaged parts that are still soiled the same as your production parts.
- If you have to send us costly production parts you may want to insure your shipment with the carrier you choose. If you require insurance please provide the return shipment paperwork. ArmaKleen will not be responsible for the cost of insured shipping for the return of your parts.
- Make sure your parts are packaged in a manner that they will be <u>well protected</u> during shipment. We will typically re-pack your parts the same way we received them.
- Ship the parts via FedEx, UPS or your preferred carrier along with a copy the completed parts cleaning evaluation form to the Rocky Hill Tech Center at the following address:

ArmaKleen Technical Center 5 Crescent Avenue Building B-2 Rocky Hill, NJ 08553

Attn: Stuart McEwen

• We want you to email us a copy of the cleaning trial evaluation form, please email the form to:

## Andy.Logan@churchdwight.com

In your email please let us know that you are shipping parts to us and if possible include the shipper's information along with the tracking number and anything else you think we might need to know.

- Cleaning trials typically take about 7 to 10 business days to complete <u>once the parts</u> <u>are received in Rocky Hill</u>
- Andy Logan or Stuart McEwen from the Rocky Hill Tech Center may need to contact you during the parts cleaning trial process. Please make sure you provide your phone number and email address on the form.
- We look forward to helping you find a better, safer and more cost effective way to clean your parts with ArmaKleen Chemistry! Thank you for the opportunity.